QUALITY AND FLIGHT SAFETY POLICY

Together, we share three major objectives:

CUSTOMER SATISFACTION, through:

- Timely reviews of requirements and performance with our customers,
- Flow-down of company objectives to all personnel,
- Maintaining conformity of our products and services according to approved data,
- Encouraging technical innovation and creativity,
- Managing risks related to our activities, services and products,
- Implementation of the Quality Fundamentals, responsiveness in solving deviations and both promoting and ensuring the safe operation of our products.

CONTINUOUS IMPROVEMENT OF OUR PERFORMANCE, by:

- Implementing improvement plans, monitoring relevant indicators and regularly reviewing effectiveness of our processes,
- Using Safran methods, such as “Lean Sigma”, to boost improvement,
- Developing employee competencies and managerial leadership skills,
- Empowering MBD personnel, promoting respect of the rules and taking Human Factors into account,
- Improving the work environment,
- Coordinating all supply chain stakeholders in order to develop our suppliers and ensure an overall increase in their performance.

INCREASING OUR COMPETITIVENESS, through:

- Efficient management of our programs,
- "Quality in design" reinforcement through PVI and FMEA* deployment internally and at our suppliers,
- Promoting strong teamwork and communications in the context of our international business,
- Deployment of best practices and lessons learnt,
- Support for the development of our new operational entities,
- Documentation simplification.

The Quality Executive Vice-President shall ensure the implementation of this policy within the company and its flow down within all processes and organizations.

I am personally committed to upholding its objectives and terms, and supporting the oversight of the aeronautical authorities.

Vincent Mascré
Chairman and C.E.O.

*PVI: Processus de Validation Industrielle – Industrial Validation Process
FMEA: Failure Mode and Effects Analysis
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